NEW YORK STATE OF OPPORTUNITY. | Thruway Authority

Cashless Tolling

The convenient way to pay!

The New York State Thruway is going cashless system-wide by the end of 2020. Get ready for the transition by signing up for a NY E-ZPass today! Cashless tolling allows customers to travel and pay tolls without stopping. If you have a NY E-ZPass tag in your car, sensors will read it and deduct the appropriate, discounted toll from your account. If you don't have E-ZPass, cameras will photograph your license plate and a bill for the non-discounted toll will be mailed to the registered owner of the vehicle.

Make the Most of Cashless Tolling

Tip #1: **Get E-ZPass**
Avoid toll bills and save money. Purchase a NY E-ZPass at a retailer or convert your toll bill to an E-ZPass account.

Tip #2: **Visit tollsbymailny.com or dial **826 on your Mobile Device.**
Don't wait for your toll bill to arrive in the mail. Pay your bill right away online.

Tip #3: **Make Sure DMV Has Your Current Address**
It's the law! Toll bills are mailed using the address you have on file with DMV.

BENEFITS	TOLLS BY MAIL	E-ZPass
Convenience: Non-stop, cashless travel	✓	✓
Environmental: Reduced idling & emissions	✓	✓
Safety: No last minute manuevering for cash lanes	✓	✓
Flexibility: Accepted in 16 states		✓
Savings: Toll discounts		✓
Special Discounts: Additional savings for certain commuters, residents, and vehicles		✓
Parking: Pay for parking at several airports and other public facilities		✓
Personal Access to Records: Easy tracking of toll transactions for business reimbursement		✓

You may be wondering...

Can I use my E-ZPass with cashless tolling?

Yes! State-of-the-art sensors will read the E-ZPass tag mounted to your windshield and the correct toll will be charged to your E-ZPass account. In addition, NY E-ZPass customers will enjoy added benefits, such as discounted tolls and convient payment options. Remember to keep your E-ZPass tag properly mounted and list all current vehicle license plates on your account.

Will there be any charges in addition to the toll?

No. Drivers without E-ZPass will receive a toll bill for the regular, non-discounted toll rate, as long as the bill is paid on time. Additional penalties or fees will be added if bills are unpaid.

How often will I be billed?

Drivers who travel through a cashless tolling facility without a valid E-ZPass tag can expect their first bill 30 days after traveling. After that, bills will be sent on a 30-day cycle.

Do I need to wait for a bill to arrive in the mail?

No. You can search for your Toll Bill using your license plate by visiting ***tollsbymailny.com***, selecting "**Pay Toll.**" Please allow up to a week from the date of travel for the billing information to appear.

How can I pay my toll?

- Pay online at ***tollsbymailny.com***
- Submit payment by mail to:
  Tolls By Mail Payment Processing Center
  PO Box 15183
  Albany, NY 12212-5183
- Call the Tolls By Mail Customer Service Center at:
  1-844-TBM-8400 (1-844-826-8400)

Need more information? Call **826 from your mobile device.

Purchase an E-ZPass tag at a retailer near you.
Visit ***thruway.ny.gov/getezpass***.

TOLLS BY MAIL
tollsbymailny.com

E-ZPass
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