



HAVEN HOUSE

Erie County's Only Licensed Domestic Violence Shelter

WHAT IS DOMESTIC VIOLENCE?

Domestic Violence is abusive behavior - emotional, psychological, financial, spiritual, sexual, or physical - that one person in an intimate relationship uses in order to control the other. Nearly 400 individuals were provided shelter by Haven House in 2016 - 231 women, 163 children and 2 men. Four thousand calls were answered by the 24-hour domestic violence hotline, and 1,600+ people were provided counseling and/or advocacy by Haven House.

ABOUT HAVEN HOUSE

Haven House was founded in 1979 by the Coalition for Victims of Domestic Violence (now known as the Erie County Coalition Against Family Violence). For over 35 years, Haven House has been working to prevent domestic violence/intimate partner violence and promote peace in the home. Services are based on a continuum of care ranging from a fully-inclusive emergency shelter in a confidential location to an extensive counseling and advocacy program for all individuals regardless of gender.

WHAT DO WE DO?

Services offered throughout Erie County include:

- *Haven House Shelter*
- *24-hour Hotline 716.884.6000*
- *Counseling and safety planning*
- *Support groups*
- *Police and court advocacy*
- *Information and referrals to community resources*
- *Domestic violence education groups*
- *Domestic violence community trainings*

Haven House

716.884.6000

24-Hour Domestic Violence Hotline



Child and Family Services